

BEFORE THE
POSTAL REGULATORY COMMISSION
WASHINGTON, D.C. 20268-0001

FIRST-CLASS MAIL AND PERIODICALS
SERVICE STANDARD CHANGES, 2021

Docket No. N2021-1

**RESPONSES OF THE UNITED STATES POSTAL SERVICE WITNESS ROBERT
CINTRON TO PRESIDING OFFICER'S INFORMATION REQUEST NO. 4**
(June 30, 2021)

The United States Postal Service hereby provides its responses to the Presiding Officer's Information Request No. 4 directed to United States Postal Service Witness Cintron, issued on June 24, 2021. Each question is stated verbatim and followed by the response.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

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June 30, 2021

**RESPONSE OF UNITED STATES POSTAL SERVICE WITNESS CINTRON TO
PRESIDING OFFICER'S INFORMATION REQUEST NO. 4**

Question 1: Please refer to the response to Presiding Officer's Information Request No. 3, question 2. Please provide an estimate of how much the FY 2020 Service Performance Results for each First-Class and Periodicals product, by service standard, would have increased if the proposed standards had been in effect for FY 2018 and FY 2019.

- a. Please provide aggregated service performance results for Single-Piece First-Class Letters 3-5-day, Presort First-Class Mail Letters 3-5-day, and First-Class Mail Flats 3-5-day.
- b. Please provide disaggregated service performance results for In-County Periodicals and Outside County.

Response: Please see the responsive data produced in the Excel file

POIR4 Q1.2.5.6.xlsx submitted as part of Library Reference USPS-LR-N2021-1/27.

With respect to the data responsive to this request, please note that the effects of the Covid-19 pandemic significantly affected FY 2020 service performance results. The proposed service standard changes will also allow network changes and shifts from air to surface that did not occur in FY 2020.

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Question 2: Please provide the point impacts for automated area distribution center (AADC) and area distribution center (ADC) processing delays (specific to air transportation) disaggregated by First-Class Mail product, Periodicals product, and service standard by quarter for FY 2015 to FY 2020.

Response: Please see the responsive data produced in the Excel file

POIR4 Q1.2.5.6.xlsx submitted as part of Library Reference USPS-LR-N2021-1/27.

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Question 3: Please provide the timely assignment of mailpieces by percent disaggregated by First-Class Mail product, Periodicals product, and service standard by quarter for FY 2015 to FY 2020.

Response: The chart below provides the timely assignment, *i.e.*, by 0230, percentages of First-Class letters and flats by quarter from FY 2018 Q4 to FY 2020. For FY 2015 through FY 2018 Q3, the chart reflects First-Class letters, flats, and packages combined, which the Postal Service is unable to disaggregate.

	QTR 1	QTR 2	QTR 3	QTR 4	EOY
FY 2015	89.7%	85.2%	88.3%	89.7%	88.1%
FY 2016	86.6%	88.6%	92.2%	92.9%	90.0%
FY 2017	88.6%	90.8%	92.8%	92.8%	91.2%
FY 2018	87.7%	89.1%	92.2%	92.5%	90.3%
FY 2019	87.3%	90.9%	93.1%	94.6%	91.3%
FY 2020	90.3%	92.1%	93.4%	92.4%	92.0%

The Postal Service is unable to generate further or more disaggregated responsive information.

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Question 4: Please provide the number of Critically Late Trips by quarter for FY 2015 to FY 2020.

Response: Please see the responsive data produced in the Excel files FY17 CLT.xlsx, FY18 CLT.xlsx, FY19 CLT.xlsx, and FY20 CLT.xlsx, submitted as part of Library Reference USPS-LR-N2021-1/27. Please note that the Postal Service is providing responsive data for FY 2017 through 2020. The Postal Service is attempting to ascertain whether it has responsive data for FY 15 and FY 16 and, if so, will supplement this response as soon as possible.

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Question 5: Please provide the point impacts for AADC/ADC processing delays (specific to ground transportation) disaggregated by First-Class Mail product, Periodicals product, and service standard by quarter for FY 2015 to FY 2020.

Response: Please see the responsive data produced in the Excel file

POIR4 Q1.2.5.6.xlsx submitted as part of Library Reference USPS-LR-N2021-1/27.

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Question 6: Please refer to the response of Postal Service Witness Cintron to Carlson interrogatory, DFC/USPS-T1-2. Please provide a comparison of on-time performance between air and surface transportation from FY 2019 and FY 2020 for 3-5-Day Presort First-Class Mail and 3-5-Day Single-Piece First-Class Mail.

Response: Please see the responsive data produced in the Excel file

POIR4 Q1.2.5.6.xlsx submitted as part of Library Reference USPS-LR-N2021-1/27.